

TERMS OF SERVICE

Thank you for allowing Blokform to quote upon these works.

Quotes are valid for a period of 30 calendar days. Upon acceptance of this quote, you agree to the following terms of service, as well as the attached care guide.

An invoice for 30% deposit will be sent upon acceptance of the quote and payment is required before commencement of work. Full payment is payable within 7 days of installation, delivery, or supply of finished product.

Variations/Additional Works:

The customer and/or company understand that any variations or additional works are chargeable. Blokform have a range of signature colours available, if you request a custom colour or variation of our signature colours, this will attract an additional fee. A revised invoice will be provided. If a variation means that the projects require to be remade by Blokform, this is payable by the customer and/or company engaging in Blokform's product and services.

Where the customer and/or company has requested additional works to be completed, however were not within the original scope of works the customer and/or company understand they may be required to forego the original estimated time of completion for works. A revised estimated date of completion will be advised.

Specifications:

Where site measures are required, the customer and/or company agree to have on site, (if applicable) all tapware, kitchen and/or laundry sinks, cook tops or any items that are required to be incorporated, fitted on, within, or surrounding the custom concrete.

If on the day of site measure these items are not available to Blokform, a secondary site measure may be required. The customer and/or company agree to a service fee.

Where a project is built off building or architectural plans, the project will be completed to the specifications provided.

Concrete and Colour:

Each piece made by Blokform is hand made using natural ingredients. The customer and/or company understand that with natural ingredients colour hue can change from batch to batch. When selecting a colour via physical sample or online the customer and/or company agree that there can be a hue colour difference in finished piece.

Care Guide:

You have read and agree to the attached care guide and understand any damage caused to your Blokform piece after installation is at the expense of the owner. If you would like to re-seal your piece after 5 years for optimal longevity, this cost is additional and subject to availability.